



Telephone Banking Guide

800-731-2265 | Option 1

TouchTone Banking is Easy

TouchTone Banking is convenient, private, accurate, and free! Use this handy directory to navigate the automated system. All you need is a telephone, your account number, and TouchTone PIN.

Available 24 Hours a Day

We understand that you may have questions on your accounts after our regular banking hours. That's why our TouchTone Banking system is available 24 hours a day.

Main Menu

1	Balance and Deposit Information or Transfer Funds
2	Sign Up for TouchTone Banking
3	Information on How to Use TouchTone Banking

1 Balance and Deposit Info

1	Checking or Money Market Accounts
2	Savings Accounts
3	Loans
4	Certificate of Deposit or IRA
5	Transfer Funds

Available on All Menus

*	Return to Previous Menu
8	Return to Previous Menu
9	Repeat Menu
0	Customer Service

1 Checking or Money Market

1	Balance Information
2	Last 6 Withdrawals
3	Last 6 Deposits
4	ATM and Automated Transactions
5	Specific Check Inquiry
6	Interest Information
7	Change PIN

2 Savings

1	Balance Information
2	Last 6 Withdrawals
3	Last 6 Deposits
4	ATM and Automated Transactions
5	Inquiry by Amount
6	Interest Information
7	Change PIN

3 Loans

1	Balance Information
2	Payoff
3	Last Payment
4	Next Payment
5	Inquiry by Amount
6	Interest Information
7	Change PIN

4 Certificate of Deposit or IRA

1	Balance Information
2	Last Interest Paid
3	Next Interest Paid
4	Maturity Date
5	Accrued Interest
6	Interest Information
7	Change PIN

5 Transfer Funds

1	Transfer from Checking
2	Transfer from Savings
Enter account number and PIN	
1	Transfer to Checking
2	Transfer to Savings
3	Transfer to Loan
Enter account number and PIN	
Enter amount to transfer	

